

Dirham Wiqaya For Medical Supplies was founded in Amman in 2006 and set out itself to be a leader in high level disinfection and sterilisation field.

****MISSION STATEMENT :**

Dirham Wiqaya mission is to :

- * Provide high-quality and affordable sterilisation & high level disinfection solutions.
- * Create and cultivate long-term relationships with clients.
- * Respond immediately to needs of it's clients.
- * Achieve complete customer's satisfaction.
- * Improve it's services continuously.
- * Maintain professional relationships with it's clients to achieve the highest standard of performance.

VISION :

The vision of Dirham Wiqaya is of a highly trained and efficient team in sterilisation and high level disinfection field , ready for anything that may occur and quick to respond to customers needs.

MISSION :

At Dirham Wiqaya every person is a member of the team and a team player. They perform their duties towards clients with fullest capacity and potential. The client's satisfaction is our main focus reached through innovative and cost-effective sterilisation and high-level disinfection services.

Value:

Customer Focus

- *Delivering quality in all our work, providing accurate results time
- *Delivering customer satisfaction by listening to and exceeding
- *Using the best appropriate technology and methods.
- *Customer expectation.
- *Seeking to improve or change our processes for better
- *Adding value for our customers Through our services
- *Seeking innovative solutions to help our customers achieve their goals

Integrity

- *Behaving ethically in all our business and finance activities
- *Demonstrating respect towards our customers and our staff
- *Operating responsible environment policies

Since the year 2008, Dirham Wiqaya is merged with one of the most professional and high calibre laboratories (Specialized Labs For Water and Environment) to cover the needs of the local market and industry. Our scope has developed now to include the following services:

i. Infection control and microbiology to reduce the risks of infections and its complications, we achieve that by adopting best practice protocols agreed at a local and international level.

ii. Specialised labs for water and Environment can provide comprehensive and expert services in three major areas :

A. Microbiology labs :

by providing professional samples collection service and a wide range of microbiological tests that cover the needs of food and industries, water & waste water systems , medico-clinical setting and public hygiene.

B. Disinfection services:

One of the major tasks of Specialized labs for water and environment is to provide on-site disinfection services to a level that considered to be safe for a particular environment. We usually take swabs for culture and total bacteria count (TBC) before and after disinfection to insure that the disinfection process has met our high infection control standards. In this section our services have expanded to include hospitals (especially air fumigation in ORs), clinics, schools, food industries, dairies, restaurants and water bottling.

C. Infection control consultation services:

Water systems Analytical operations operation and quality management.

The labs are well equipped to provide drinking water and waste water chemical, physical and microbiological analysis and proper professional consultations which are in compliance with all regulations.

Dirham Wiqaya & Specialized Laboratories main clients are:

- * The Coca Cola bottling Co.
- * Haritna dairy.
- * Robina Dairy.
- * Bloodan Dairy.
- * Asia For Food production.
- * Hijazi Dairy.
- * Al Marwa mineral water.
- * Savana Bottled water.
- * Tech. Development & Environment protection.
- * B M Cola.
- * Wattaneya for food industries.
- * Abu Jbara Restaurant.
- * Hikma pharmaceutical.
- * Al Junaidy Dairy.
- * Al Madina Dairy.
- * The Farm Dairy.
- * Teebah Dairy.
- * German- Jordan University.
- * Abdul Hameed Dairy.

- * Kaseeh for food industry.
- * Al Mithaliya for cheese industry.
- * Professionals for chocolate industries.
- * Mawasem for gen. Trading.
- * Vivid for filtration.
- * Rum for calibration.
- * Rawan cake.
- * Seniora for food industries.
- * Nibras for water industries.
- * Radwan schools.
- * Nabil for food industries.
- * Enebtawi sweets.
- * Nijma sweets.
- * Nafeesa sweets.
- * Fareeda cheese Co.
- * Petra University.
- * MEU University.
- * Royal Automobile club.

Projects carried out at some institutional customers:

- * Installing sterilisation machines at King Hussein Medical City in 2007.
- * Set-up sterilisation sections in various Saudi Arabian hospitals during the years 2008-2019.

Dirham Wiqaya for medical supplies is proud to be the exclusive distributors of leading companies worldwide specialised in sterilisation using high level food grade no rinse disinfectants from Atomes, Canada, and a nano technology disinfectant, Pharma Pokrov, Russia.

Should you have any further questions please don't hesitate to contact us anytime.

General Manager,

Dr. Fawwaz Barakat